

WELCOME!



ComoStay
www.comostay.net

TULIPANI APT. 11

Via Febo Sala, 10 Tremezzo, CO, Italia

Your Digital Holiday Home



House Rules



Free WiFi Access



Supermarkets Nearby



Local Restaurants



Waste Management



Fun & Entertainment



Emergency Contacts



Contact Your Host

CHECK IN

Check In Time 4:00 PM



Please, at check-in:

1. *Check the house and report any damage or malfunction to the Host (within the next 24 hours);*

Scan this QR code to report damages or share suggestions for improving your stay. Your feedback is important to us and helps us maintain quality and enhance guest satisfaction. Thank you for choosing our accommodation!



2. *Provide for the registration of ID card of each guest following the link for self-check-in or deliver a copy of the ID's to your Host;*



3. *Pay Tourist Tax*



WIFI

NETWORK

I Tulipani11

PASSWORD

31931885



HOUSE RULES

REGISTRED GUESTS

1

At your arrival we kindly ask you to provide a valid identification (ID card, passport or driving license) according to the applicable law. Your personal data will be treated in accordance with the applicable law and the privacy legislation.

2

DURING YOUR STAY

To avoid flooding, we ask you to close doors and windows before leaving the house. Please, in case of strong winds keep the umbrellas or outdoor awnings folded.

3

POOL, BALCONIES AND TERRACES

Children should be supervised by a responsible adult at all times when around the pool area, balconies or terraces. It is forbidden to enter the swimming pool area with pets, bottles or glasses;

4

DAMAGE AND BREAKAGE

Any claims of damages caused by the Guests should be immediately reported to the Host.

IS PROHIBITED

*TO SMOKE INSIDE THE PROPERTY
MAKING NOISE DURING THE DAY AND ESPECIALLY AFTER 11 PM
CHARGING ELECTRIC CARS IN OUR ACCOMMODATION*

5



CONTACT INFORMATIONS



YOUR HOST:



+39 335 77 66 480

(WhatsApp chat only)



comostayrent@gmail.com

EMERGENCY

EMERGENCY NUMBER: **112**

HOSPITAL

- Gravedona ed Uniti
[Via Moriggia Pelascini, 3](#)
[+39 0344 92401](#)
- Hospital – Menaggio
[Via Virginia Casartelli, 7](#)
[+39 0344 33111](#)

PHARMACIES

[Via Regina, 36, GRAVEDONA](#)
[+39 034482144](#)

[Via IV Novembre, 30, MENAGGIO](#)
[+39 034432051](#)

[Via Statale, 93, LENNO](#)
[+39 034455141](#)



ADDITIONAL CHARGES

OBLIGATORY **Tourist TAX**

3,0 € per person per day

OPTIONAL

Cot

Bed linen NOT included



20 €/stay

High chair



10 €/stay

Pet



25 €/stay

Pool towels



3 €/stay

Additional set of
double **bed sheets**



€ 25

Additional set of
single **bed sheets**



€ 20

Additional set of
towels



€ 10



TAXI

- [+39 031 261515 \(Radio Taxi Como\)](tel:+39031261515)
 - [+39 338 2047279 \(Mario\)](tel:+393382047279)
 - [+39 351 7512507 \(Andrea\)](tel:+393517512507)
 - [+39 335 8036670 \(Fausto\)](tel:+393358036670)
 - [+39 333 8601035 \(Diego\)](tel:+393338601035)
 - [+39 393 8173143 \(Germano\)](tel:+393938173143)
 - [+39 333 2100189 \(Giovanni\)](tel:+393332100189)
 - [+39 347 3520540 \(Roberto\)](tel:+393473520540)
-

MINIVAN

- [+39 348 7431408 \(Franco\)](tel:+393487431408)
- [+39 347 4528995 \(Ernesto\)](tel:+393474528995)
- [+39 347 7256816 \(Solda Transfer\)](tel:+393477256816)
- [+39 0344 55422 \(Soldarini Transfer\)](tel:+39034455422)

ADDRESS OF YOUR PROPERTY:

Via Febo Sala,10 Tremezzo, CO, Italia

LOCAL TAXI

TREMEZZINA

1. LA DARSENA - [Via Regina, 3, 22016 Tremezzo CO](#)
2. LA FAGURIDA - [Via Rogaro, 17, 22016 Tremezzo CO](#)
3. AL VELUU - [Via IV Novembre, 22016 Tremezzina CO](#)
4. RISTORANTE PIZZERIA IL CRIS - [Via Armando Diaz, 13, 22016 Lenno CO](#)
5. ROTEIO - [Via Vincenzo Puricelli, 4, 22010 Sala Comacina CO](#)
6. CANTINA FOLLIE - [Via Alessandro Volta, 16, 22019 Tremezzina CO](#)
7. RISTORANTE 'BELLE ILE' - [Via Statale, 25, 22011 Griante CO](#)
8. ANTICA TRATTORIA DEL RISORGIMENTO - [Via Sant'Abbondio, 8, Azzano](#)

MENAGGIO

1. LA TRATTORIA COSTANTIN - [Via Carlo Camozzi, 16, 22017 Menaggio](#)
2. PIZZERIA LUGANO - [Via Como, 26, 22017 Menaggio CO](#)
3. RISTORANTE DEL PORTO - [Via IV Novembre, 21, 22017 Menaggio CO](#)
4. RISTORANTE LAGO - [Viale Benedetto Castelli, 9, 22017 Menaggio CO](#)
5. BAR IL TANAMANA - [Via IV Novembre, 93, 22017 Menaggio CO](#)

BELLAGIO

1. RISTORANTE MELLA - [Piazza S. Giovanni Battista, 6, 22021 Bellagio CO](#)
2. RISTORANTE ALLE DARSENE DI LOPPIA - [Via Melzi d'Eril, Bellagio CO](#)
3. ANTICO POZZO RISTORANTE - [Salita Antonio Mella, 26, 22021 Bellagio](#)
4. RISTORANTE SILVIO - [Via Paolo Carcano, 10/12, 22021 Bellagio CO](#)

CREMIA

1. RISTORANTE LA BAIA - [Frazione San Vito, 8, 22010 Crema CO](#)
2. RISTORANTE PIZZERIA LUMIN - [Via San Vito, 158, 22010 Crema CO](#)
3. VERANDA BEACH - [Via Regina, 890E, 22010 Pianello del Lario CO](#)

DOMASO

1. LA RONDE - [Via Case Sparse, 16, 22013 Domaso CO](#)
2. MOJITO CAFÈ PIZZERIA - [Via Garibaldi Giuseppe, 43, 22013 Domaso](#)
- RISTORANTE CINYO - [Via Regina Levante, 63, 22013 Domaso CO](#)



TREMEZZINA

1. SIGMA LENNO - [Via Statale, 28, 22016 Lenno CO](#)
OPEN: Monday – Saturday: 08.00 – 19.30
Sunday: 08–12:30
2. CRAI AZZANO - [Via Statale, 58, 22010 Tremezzina CO](#)
OPEN: Monday – Saturday: 08.00 – 12.30 / 15.00 – 19.00
IT'S THE CLOSEST
3. PANE DE MARIA – **BAKERY** - [Via Statale, 62, 22016 Azzano CO](#)
OPEN: Monday – Saturday: 05.00 – 13.00 / 17.00 – 19.30

MENAGGIO

1. CONAD CITY - [Via Guglielmo Marconi, 3, 22017 Menaggio CO](#)
OPEN: Monday – Saturday:
07.30 – 13.00 / 16.00 – 19.00
2. CONSORZIO AGRARIO - [Via IV Novembre, 101, 22017 Menaggio CO](#)
OPEN: Monday – Saturday:
08.00 – 12.30 / 15.30 – 19.00
3. IL FORNAIO – **BAKERY** - [Via Lusardi, 44, Menaggio CO](#)
OPEN: Monday – Saturday:
07.30 – 13.00 / 16.00 – 19.00

OTHER SUPERMARKETS IN THE AREA

1. CARREFOUR MARKET - [Via Statale Regina, 85 C, 22010 Carlazzo CO](#)
OPEN: **Every day 24/24** 
2. IPERAL DONGO - [Via Statale, 208, 22014 Dongo CO](#)
OPEN: Every day 08.00 – 20.00
1. CONAD CITY DONGO - [Via Giampietro Matteri, 24, 22014 Dongo CO](#)
OPEN: Monday – Saturday:
08.30 – 12.30/15.30 – 19.30

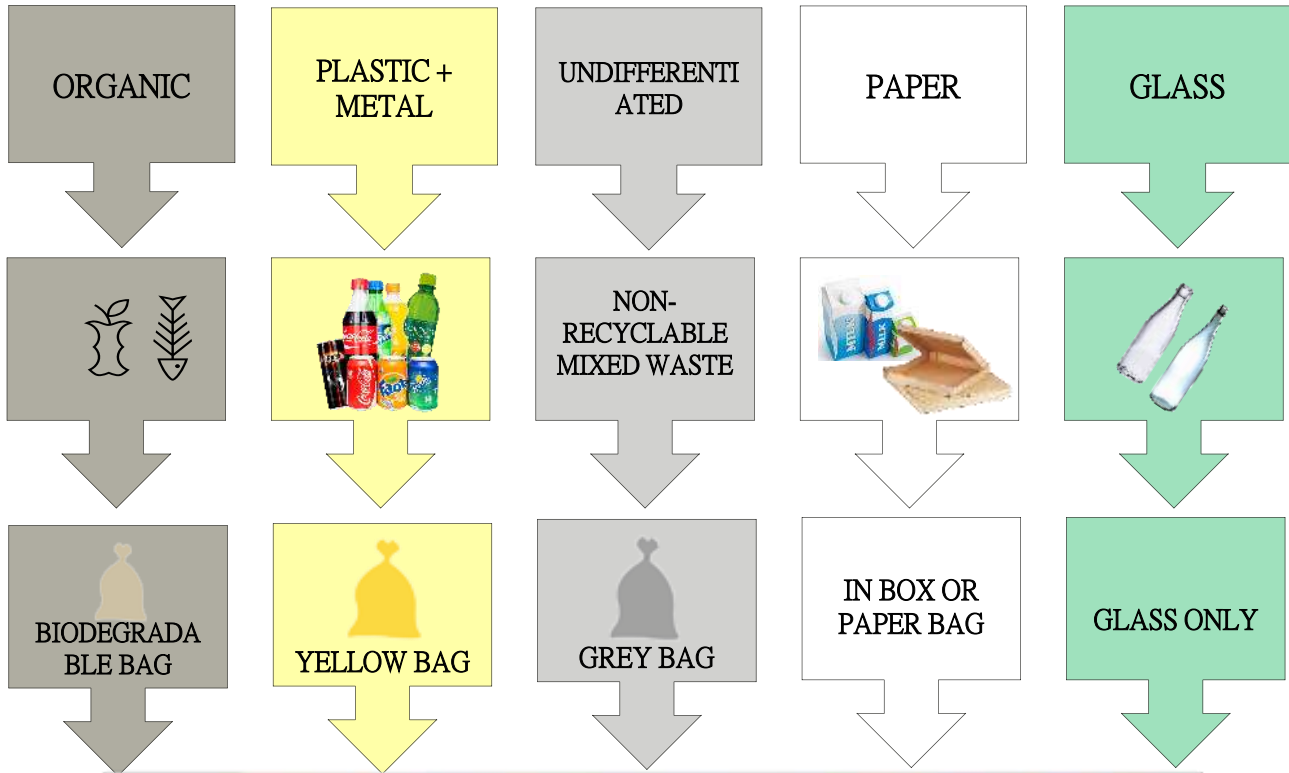


SUPERMARKET

GARBAGE



HOW TO SEPARATE WASTE



ON THE DAY OF YOUR DEPARTURE, LEAVE THE APARTMENT FREE OF WASTE AND UNSEALED FOOD

IMPORTANT NOTICE FOR TENANTS

The electrical meter capacity of the apartment is **3 kW**. If the electrical network is overloaded, the meter will automatically shut down.

To avoid power interruptions, **do not turn on more than two high-consumption appliances at the same time**, such as:

- Electric oven
- Induction cooktop
- Washing machine
- Dishwasher
- Hair dryer
- Iron
- Water kettle

If the meter shuts down, you must **disconnect some devices and manually reset the meter**.

1 STEP



2 STEP



ELECTRICITY EMERGENCY

CHECK OUT

Check Out Time 10:00 AM

Before your departure we kindly invite you to:



KITCHEN

Leave the kitchen clean, with no leftover food (only packaged food can be left). Wash all dishes and utensils.



BATHROOM

Remove the towels from the bathroom floor.



GARBAGE

On the day of your departure, leave the apartment free of waste and unsealed food-

DOORS AND WINDOWS

Close all windows to prevent damage from rain.



ELECTRICITY

Turn off all indoor and outdoor lights, as well as the air conditioning and TV.



DELIVER THE KEYS

Leave the keys in the proper KEYBOX or deliver them to the Manager



PERSONAL BELONGINGS

At check-out, please make sure you don't forget any personal belongings. We are not responsible for any items left on the property. If found, it will be your responsibility to arrange shipping via courier.

We would like to inform you that if the property won't be released by 10.30 am, you will be charged an additional day.

FULL HOUSE RULES

Dear Guest, The rules to be followed in our apartments are not only those established by law but also dictated by common sense and mutual respect. They may seem excessive, but they serve to ensure a pleasant and peaceful stay.

ARRIVAL

- Check-in is available from **4:00 PM to 8:00 PM**, unless special arrangements are made.
- Please inform us in advance of your expected arrival time, as we do not have a fixed reception.
- Upon arrival, a valid ID (identity card, passport, or driver's license) must be presented and will be immediately returned.
- Personal data will be processed in accordance with current privacy regulations and will not be shared with third parties.

KEYS

- The apartment keys are available in a **safety lockbox**.
- In case of loss, a **penalty of €50** will be applied for key and lock replacement.

DEPARTURE

- Guests must leave the apartment by **10:00 AM** on the day of departure unless otherwise agreed upon at check-in.
- After **10:30 AM**, an additional day will be charged.
- Before departure, please:
 - Empty and dispose of the trash;
 - Wash the dishes;
 - Turn off all lights and air conditioning;
 - Close windows and skylights;
 - Leave used towels on the bathroom floor;
 - Return the keys to the **safety lockbox** or hand them over to the manager.

CONDITION OF THE PROPERTY

- The apartments are delivered in perfect order and cleanliness.
- Any damages will be assessed at the end of the stay and may be charged.

BED LINEN AND TOWELS and CONSUMABLE MATERIALS

- Additional bed linen and towels can be requested for an extra fee.
- Items such as toilet paper, coffee capsules, and dishwasher capsules are provided as a complimentary welcome supply and will not be replenished during your stay.

RULES DURING THE STAY

- Silence after 11:00 PM.
- Avoid **excessive noise** in the stairwell, especially at night.
- **Do not move furniture** (wardrobes, tables, beds, etc.).
- **Smoking is prohibited** inside the apartment and in the building stairwell.
- **Do not throw waste into the toilet**, except for toilet paper.
- The apartment is **not available for illegal activities**.
- **Pets are not allowed**.
- **Charging electric vehicles is prohibited**.

REFUNDS

A refund may be requested in the following cases:

- Late departure beyond 10:00 AM.
- Damage to furniture or other apartment items.
- Failure to return the keys.
- Presence of undeclared guests in the reservation.

RESPONSIBILITY

- The manager may access the apartment only in case of emergency to check for any damage or hazards, after notifying the guests.
- Guests must carefully safeguard their valuables. **We are not responsible for theft or loss.**
- Before leaving, ensure that **lights, appliances, TV, air conditioning** are turned off and **gas and water** are shut off.
- **It is strictly forbidden to bring weapons, flammable substances, foul-smelling items, or unauthorized electrical appliances.**
- **We are not responsible** for interruptions in services such as gas, electricity, water, internet, or heating that are beyond our control.
- **Parties and disturbing neighbors are prohibited.**
- **Do not remove** any items from the apartment (towels, sheets, chairs, tables, cutlery, accessories, etc.).
- In case of **violation of the rules**, we reserve the right to remove the guest or cancel the reservation.

COMPLAINTS

For any issues, contact us immediately: we will do our best to resolve them. Any damages or problems must be reported before departure so they can be promptly addressed.

The confirmation of the booking and use of the apartment imply reading and acceptance of these rules. For all matters not expressly indicated, reference is made to current regulations and common sense.

Thank you for choosing our apartments for your vacation!

We wish you a pleasant stay and a wonderful holiday at Lake Como!